



## The Ergomed/PSR rare and orphan advantage

### Why choose Ergomed/PSR for your next Rare Disease clinical trial?

- Pioneers in rare disease drug development since 2008
- Genuine family and patient-centricity
- Global reach and access to patients with rare and ultra-rare diseases
- Close collaboration with patient advocacy groups maximizing our partners' success
- Orphan disease toolkit reflecting our family and patient-centric approach to recruitment and retention.

**170+**  
orphan  
projects

**50+**  
unique  
indications

**55**  
countries  
we have  
delivered in

## We care about rare

We recognize that every rare disease clinical trial is different—just like our patients.

### Watch our recent Webinar



"Involving the Patient Community in Rare Disease trials".

**Ergomed and PSR have been experts in translating challenging and complex protocols into successful clinical trials for over 20 years.**

We specialize in designing and executing complex clinical development programs requiring innovative regulatory and clinical approaches in Europe and the US.

Ergomed/PSR's unique expertise has helped us support over 100 clinical trials and observational studies in rare and ultra-rare indications.

We also understand the challenges faced during orphan drug development, as well as how important the patient and their families' experiences are in order to keep them engaged in potentially life changing trials.

Ergomed/PSR's input to delivering new treatments, our Orphan Toolkit, Site Support Model, Patient Engagement Officer and Patient Organization Advisory Board demonstrate our dedication and passion for the area of rare diseases, in business as well as at the patient level.



# The Ergomed/PSR Difference

## Site Support Model

Ergomed and PSR's specialized Site Support model puts the patient and their family at the center.

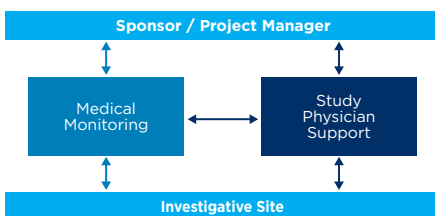
Our Site Support Services are especially relevant to rare disease trials which:

- Are often logistically very complex (with a large number of assessments, unusual outcomes), and involve numerous vendors (various central labs, patient concierge services)
- Require us to "go where the patients are", plus selected sites may not always have extensive clinical trial experience and/or dedicated research staff.

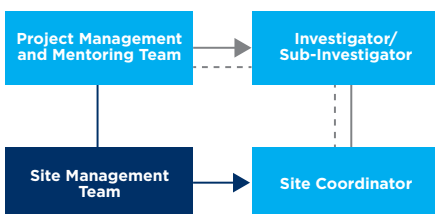
Ergomed and PSR's Site Support Model consists of two crucial elements helping to ensure study success:

- Study Physician Support
- Site Management Service

### Study Physician Support increases site effectiveness



### Site Management Service provides constant site control



## Orphan Toolkit

Since rare disease patients are scarce and scattered, it's essential to offer tools that help decrease the patient and family burden.

Ergomed and PSR offer a wide array of Patient Concierge Services to increase recruitment and retention and ensure a successful trial:

- Family reimbursement services
- Interaction with patient groups
- Cross border referrals
- Homecare
- Patient and family travel
- Interpreters

## Patient Engagement

Our Patient Engagement Officer and Patient Organization Representative Board make us truly patient centric and help to overcome the key challenges in rare disease clinical trials.

### Patient Engagement Officer

Bojana Mirosavljevic - internationally awarded rare disease expert, fund-raiser and lobbyist.

Solution-driven and patient-centric service:

- Provides a rare disease perspective to the project team
- Close collaboration with patient advocacy groups
- Ability to leverage extensive patient advocacy network.

### Patient Organization Representative Board

Our Patient Organization Representative Board consists of patient advocates plus professionals that provide an additional link to patient engagement in clinical research. The Board further strengthens our patient and family centricity, providing innovative and creative solutions that help to further fine tune our services.

To learn more about Ergomed and PSR's expertise in running successful Rare Disease clinical trials, including our unique Site Support Services, please contact us on:

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### Ergomed plc

The Ergomed group of companies is dedicated to the provision of specialist services to the global pharmaceutical industry and supports companies with services spanning all phases of clinical trials, post-approval pharmacovigilance and medical information. We offer a full range of high-quality clinical research and clinical trial management services and internationally recognized expertise in orphan drug development together with an industry-leading suite of specialist pharmacovigilance solutions.